

# 600\*100mm 白底无边框

## 04 INSTALLATION INSTRUCTIONS

Introduction to the Installation Steps for **VOV** fresh air ventilator (If unclear, contact our installation team) Installation instructions are as follows:

1. Install the main unit, ensuring at least 22cm of clearance space above the ceiling.



3. Create an exhaust vent leading outdoors.



2. Measure the required installation space and cut an opening in the ceiling.



4. Install the outdoor weather cap and connect the flexible duct.



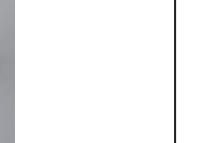
5. Secure the main unit to the ceiling joists, then connect the ductwork and power supply.



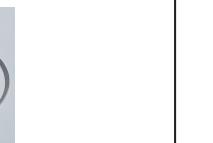
6. After installing the main unit begin ceiling restoration.



7. A carpenter applies putty with a brush to finish ceiling repair.



8. Install filters and air vents to complete the installation.



## 05 AFTER-SALES SERVICE

### 5.1 WARRANTY POLICY

The after-sales service of the **VOV** fresh air ventilator strictly complies with the "Consumer Rights Protection Law of the People's Republic of China":

① 7-Day Fault Resolution

Within 7 days of delivery confirmation, **VOV** fresh air ventilator free repair, replacement, or refund for non-human-caused performance failures through authorized service centers.

② 7-Day No-Reason Return (Online Exclusive)

Applies solely to **VOV** official website purchases. Exclusions: Human-induced damage

Broken packaging

Missing accessories

Shipping fees for returns shall be borne by the customer.

③ Service Timelines & Coverage

Refunds: Processed within 7 days of receiving returned goods

Exchanges: Available within 30 days

Warranty:

» Full unit: 1 year

» Major components: 3 years

Proof of purchase (delivery receipt/invoice) required for all claims.

### 5.3 WARRANTY EXCLUSIONS

VOV shall not provide warranty services if:

1. The product exceeds the Three Guarantees Policy validity period.

2. Unauthorized Modifications

3. Damage caused by:

Repairs performed by non-**VOV** authorized personnel.

Misuse, impact,

negligence, or abuse.

Liquid ingress, accidents, or unauthorized alterations.

Disassembly or

tampering with serial labels/anti-counterfeit marks.

3. Force Majeure Events

Damage resulting from uncontrollable external factors (e.g.,

natural disasters).

4. Improper Handling

Failure to follow usage, maintenance, or storage guidelines in the

product manual.

5. Invalid Proof

Discrepancy between the Three Guarantees certificate and product model, or evidence of

tampering.

### 5.2 WARRANTY CARD

Submitting this warranty card enables faster processing of your service requests. Before completing, contact us to confirm eligibility for your specific needs.

FIRST REPAIR RECORD

Customer Name

Contact Info

Product Model

Purchase Date

Repair Date

Original Serial No.

Fault Description

Resolution

### 5.4 PRODUCT INFORMATION

GB4706.1-2005, GB4706.27-2008, GB4343.1-2003, GB17625.1-2003

Compliance Standards

GB4706.1-2005 · GB4706.27-2008 · GB4343.1-2003 · GB17625.1-2003

(China National Safety & EMC Standards for Household Appliances)

### Product Certification

Model

Air s7 Pro

Inspection Result

Certified

Compliance

Serial Number: See product barcode label

Inspector ID



**VOV**  
More Air

Frameless Smart Fresh Air Ventilator  
Air s7 Pro Bidirectional flow



User Manual

Please read this manual carefully before use and retain it properly for future reference.

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05 After-Sales Service

## 01 IMPORTANT PRECAUTIONS

### ⚠️ WARNINGS

1. Do not modify or repair this product yourself.
2. Voltage Restriction: Use ONLY 110-220V. Incorrect voltage may cause fire, electric shock, or damage.
3. Power Cord Safety: Avoid excessive bending/pulling; Damaged cords may cause fire.
4. Liquid Hazard: Never expose the unit to rain or liquids.

### ⚠️ NOTES

1. Securely mount the unit to prevent falling.
2. Avoid impacts/drops to prevent damage.

## 02 PRODUCT INTRODUCTION

### 2.1 Technical Specifications

| Product Name  | Air S7Pro | Housing Material | Gypsum   |
|---------------|-----------|------------------|----------|
| Rated Voltage | 24V DC    | Net Weight       | 6kg      |
| Power Input   | 20W       | Noise Level      | 39 dB(A) |



### 2.2 APP Function Introduction

#### ⌚ Power On/Off

⌚ When the switch is turned on, the machine enters working mode. Press it again to turn off.

⌚ When the negative ion switch is turned on, the machine enters the negative ion mode. Press it again to turn off.

#### ⌚ Exhaust/Air Intake Mode

⌚ Pressing the "Fresh Air" button, the APP's fresh air speed button can be adjusted from 1st gear to 10th gear by sliding.

⌚ Pressing the ventilation button, the sliding APP ventilation speed button can be adjusted from 1st gear to 10th gear.

#### ⌚ Smart Mode

⌚ Pressing the Smart Mode, the default ventilation mode is intake. The wind speed is displayed as 1st gear. Once the PM2.5 value exceeds 51, it switches to exhaust mode. When the PM2.5 value drops below 50, it changes to fresh air mode.

#### ⌚ Sleep Mode

⌚ Press the button to open, and press any other key to close.

## 03 Filter Introduction

### 3.3 Filter Precautions & Replacement

#### Important Notes

##### HEPA Layer:

⌚ Utilizes a HEPA filter, effectively filtering harmful particles such as pollen, dust mite debris, and fibers in the air, comprehensively preventing secondary pollution.

##### ⌚ Handling

⌚ Always power off and unplug the unit before moving.

##### ⌚ Installation

⌚ Filters must be correctly seated in designated slots. Maintain 20cm clearance between air intake and walls/obstructions.

##### ⌚ Filter Cleaning, Maintenance & Care

##### Cleaning & Maintenance:

##### ⌚ Filter Care:

⌚ IMMEDIATELY STOP USE if any of these occur: unusual noises/smells; Overheating or Erratic fan rotation.

##### ⌚ NEVER:

- Insert fingers/objects into vents
- Place hair/fabric near vents (entanglement risk)
- Sit on, lean against, or tilt the unit

⌚ Ensure ventilation when used near combustion devices to prevent carbon monoxide poisoning.



⌚ Usage Restriction & Filter Maintenance  
⌚ Prohibited Environments: NEVER OPERATE in the following conditions to prevent electric shock, fire, or damage: Unstable surfaces (not tipping), High-temperature/high-moisture areas (e.g., bathrooms), Water-exposed locations.

⌚ Request replacements via authorized dealers or company directly.  
⌚ During use, due to different usage environments, the service life of the filter screen varies. When the machine reminds you to replace the filter screen, please do so as soon as possible to ensure the purification efficiency of the air exchange. It is recommended to contact the company or local agent to replace the filter screen. Do not discard the used filter screen anywhere.